

When you do not call to cancel/reschedule **in advance**, people in pain who were waiting for an appointment (often 25 or more people!!!) cannot be seen.

IF YOU ARE A "NO SHOW" TO YOUR APPOINTMENT, ALL OF YOUR APPOINTMENTS WILL BE REMOVED FROM OUR SCHEDULE. You may call to be rescheduled, but our schedule books out as far as 3+ weeks in advance.

A "no show" is defined as follows: a patient does not attend his/her appointment without a MINIMUM of <mark>4 hours' notice</mark>. Exceptions will be for a medical or family EMERGENCY only. Emergency Responders that get called in will also be an exception. Even then, please contact us when you can!

Our massage therapists must be paid for their time. If you are a "no show" to your massage, you will be charged up to \$20 for the missed appointment.

Please confirm your appointment with our text reminder system. When you receive your confirmation text, please return the text with the letter C (for confirm). If you type anything other than the letter C, the computer system will not confirm the appointment.

~ Call: 850-892-4636 ~ Text: 850-218-1831 ~ Email: jmorris@drjoemorris.com ~ Facebook Messenger: https://www.facebook.com/joemorris.dc ~ Reply to a reminder text.

I understand the "no show policy" and understand that I will be removed from the schedule if I do not give at least 4 hours' notice. I understand that I will be charged up to \$20 for a missed massage appointment when I do not give at least 4 hours' notice. Family and Medical emergencies only are excused.